Professional Digital Two-Way Radio System

# 

XPR™ 8300 / XPR™ 8380 / XPR™ 8400 Repeater







# Foreword

This manual is intended for use by experienced technicians familiar with similar types of equipment. Specifically, it contains installation information required for the MOTOTRBO XPR 8300/XPR 8380/XPR 8400 Repeater.

For information related to the service of the XPR 8300/XPR 8380/XPR 8400 Repeater, refer to the list applicable manuals available separately. This list is provided in the *Related Publications* section on page v.

#### Product Safety and RF Exposure Compliance

See Installation Requirements for Compliance with Radio Frequency (RF) Energy Exposure Safety Standards on page ii.

#### **Manual Revisions**

Changes which occur after this manual is printed are described in PMRs (Publication Manual Revisions). These PMRs provide complete replacement pages for all added, changed, and deleted items. To obtain PMRs, go to:

http://www.motorola.com/businessonline

#### **Parts Ordering**

See Appendix A: Replacement Parts Ordering for information on how to obtain replacement parts. For part numbers, refer to the XPR 8300/XPR 8400 Repeater Basic Service Manual (Motorola Publication part number 6816810H01) and XPR 8380 Repeater Basic Service Manual (Motorola publication part number 68009404001).

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# Installation Requirements for Compliance with Radio Frequency (RF) Energy Exposure Safety Standards

# **ATTENTION!**

This radio is intended for use in occupational/controlled conditions, where users have full knowledge of their exposure and can exercise control over their exposure to meet FCC limits. This radio device is NOT authorized for general population, consumer, or any other use.

To ensure compliance to RF Energy Safety Standards:

- Install only Motorola approved antennas and accessories
- Be sure that Product Safety and RF Safety Booklet enclosed with this radio is available to the end user upon completion of the installation of this radio

Before using this product, the operator must be familiar with the RF energy awareness information and operating instructions in the Product Safety and RF Exposure booklet enclosed with each radio (Motorola Publication part number 6881095C99) to ensure compliance with Radio Frequency (RF) energy exposure limits.

For a list of Motorola-approved antennas and other accessories, visit the following web site which lists approved accessories for your radio model:

http://www.motorola.com/governmentandenterprise

# **Declaration of Conformity**

This declaration is applicable to your radio only if your radio is labeled with the FCC logo shown below.



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# **Related Publications**

MOTOTRBO XPR 8300/XPR 8400 Repeater Basic Service Manual	6816810H01
MOTOTRBO XPR 8380 Repeater Basic Service Manual (800/900 MHz Band)	68009404001
MOTOTRBO XPR 8300/XPR 8400 Repeater Detailed Service Manual	6816811H01
MOTOTRBO XPR 8380 Repeater Detailed Service Manual	68009403001
Motorola Quality Standards Fixed Network Equipment Installation Manual R56	6881089E50
Product Safety and RF Exposure booklet	6881095C99

# **Repeater Model Numbering Scheme**



# **Commercial Warranty**

#### **Limited Warranty**

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XPR 8300/XPR 8380/XPR 8400 Repeater	Two (2) Years
-------------------------------------	---------------

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#### V. What This Warranty Does Not Cover

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- C. Defects or damage from improper testing, operation, maintenance, installation, alteration, modification, or adjustment.
- D. Breakage or damage to antennas unless caused directly by defects in material workmanship.
- E. A Product subjected to unauthorized Product modifications, disassemblies or repairs (including, without limitation, the addition to the Product of non-Motorola supplied equipment) which adversely affect performance of the Product or interfere with Motorola's normal warranty inspection and testing of the Product to verify any warranty claim.
- F. Product which has had the serial number removed or made illegible.
- G. Rechargeable batteries if:
  - any of the seals on the battery enclosure of cells are broken or show evidence of tampering.
  - the damage or defect is caused by charging or using the battery in equipment or service other than the Product for which it is specified.
- H. Freight costs to the repair depot.
- A Product which, due to illegal or unauthorized alteration of the software/firmware in the Product, does not function in accordance with MOTOROLA's published specifications or the FCC type acceptance labeling in effect for the Product at the time the Product was initially distributed from MOTOROLA.
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#### VII. Governing Law

This Warranty is governed by the laws of the State of Illinois, USA.

# **Chapter 1 Pre-Installation Considerations**

Proper installation ensures the best possible performance and reliability of the MOTOTRBO Repeater. Pre-installation planning is required. This includes considering the mounting location of the repeater in relation to input power and antennas. Also consider the site environmental conditions, the particular mounting method (several available), and required tools and equipment.

If this is the first time this type of equipment is being installed, it is highly recommended that the user read:

- · this entire installation section before beginning the actual installation, and
- the Motorola Quality Standard Fixed Network Equipment Installation manual, R56 (6881089E50), specifically refer to the information on ground connection for lightning protection.

### 1.1 Installation Overview

The following information is an overview for installing the MOTOTRBO Repeater and ancillary equipment.

- Plan the installation, paying particular attention to environmental conditions at the site, ventilation requirements, and grounding and lightning protection.
- Unpack and inspect the equipment.
- Mechanical install the equipment at the site.
- · Make necessary electrical and cabling connections, including the following:
  - AC input cabling
  - Coaxial cables to transmit and receive antennas
- · Perform a post-installation function checkout test of the equipment to verify proper installation.
- Proceed to customize the repeater parameters per customer specifications (e.g. operating frequency, PL, codes, color code, etc.).

## 1.2 Environmental Conditions at Intended Installation Site

The repeater may be installed in any location suitable for electronic communications equipment, provided that the environmental conditions do not exceed the equipment specifications for temperature, humidity, and air quality.

**NOTE:** The XPR 8300 VHF and UHF Repeaters have been manufactured with a power-saving main fan, since July, 2008. The fan powers ON temporarily as a self-check after the user initially turns the repeater power ON. If the repeater's internal ambient temperature remains below 30 °C (86 °F), the fan does not operate. It powers ON and remains operational only after the repeater's internal ambient temperatures rises. At 50 °C (122 °F), the fan runs at full speed.

For XPR 8380 800 and 800/900 MHz repeaters, in an effort to provide optimum performance and power efficiency, the repeater main fan is set to operate at a temperature of 10 °C (50 °F) or higher. The fan speed will be held constant from 10 °C to 30 °C. Between 30 °C (86 °F) and 45 °C (113 °F), the fan will increase in speed and reach full speed at 46 °C (115 °F).

Please note that the XPR 8400 32 MB repeaters manufactured after October 2010 will have a default setting of full speed for the main fan. However, the dealer will have an option to change the setting to variable speed through an on-board switch on the connector board assembly. The variable speed behavior is as follows: The fan will idle low and be held constant from 10 °C to 30 °C. Between 30 °C and 45 °C, the fan will increase in speed and reach full speed at 46 °C.

#### 1.2.1 Operating Temperature Range

-30 °C (-22 °F) to +60 °C (+140 °F)

This is the temperature measured in close proximity to the repeater. For example, if the repeater is mounted in a cabinet, the temperature within the cabinet is measured.

#### 1.2.2 Humidity

Humidity conditions should not exceed 95% relative humidity at 50 °C (122 °F).

#### 1.2.3 Air Quality

For equipment operating in an area which is environmentally controlled and with the repeater(s) rack mounted, the airborne particle level must not exceed  $25 \ \mu g/m^3$ .

For equipment operating in an area which is not environmentally controlled and with the repeater(s) cabinet mounted, airborne particle level must not exceed 90 µg/m<sup>3</sup>.



### 1.3 Equipment Ventilation

The repeater is equipped with a cooling fan that is used to provide forced convection cooling. When planning the installation, observe the following ventilation guidelines:

- Customer-supplied cabinets must be equipped with ventilation slots or openings in the front (for air entry) and back or side panels (for air to exit). If several repeaters are installed in a single cabinet, ensure ventilation openings surrounding each repeater allow for adequate cooling.
- All cabinets must have a least 15 cm (6 inches) of open space between the air vents and any wall or other objects.
- When multiple cabinets (each equipped with several repeaters) are installed in an enclosed area, ensure appropriate ventilation and consider air conditioning or other climate control equipment to satisfy the temperature requirements stated under "Operating Temperature Range" on page 1-1.

### 1.4 AC Input Power Requirements

The repeater is equipped with a switching power supply, and this assembly operates from 100 – 240  $V_{AC}$  at 47 – 63 Hz AC input power. A standard 3-prong line cord is supplied to connect the power supply to the AC source.

It is recommended that a standard 3-wire grounded electrical outlet be used as the AC source.



The outlet must be connected to an AC source capable of supplying a maximum of 280 W. For a nominal 110/120 V<sub>AC</sub> input, the AC source must supply 5 A and should be protected by circuit breaker rated at 15 A. For a nominal 220/240 V<sub>AC</sub> input, the AC source must supply 3 A and should be protected by a circuit breaker rated at 10 A.

#### 1.4.1 Circuit Overloading

Consideration should be given to the effects of overloading on overcurrent protection devices and supply wiring. Appropriate consideration of equipment ratings should be used when addressing this concern.

### 1.5 Equipment Mounting Methods

The MOTOTRBO Repeater may be mounted in a rack, bracket or cabinet (available as accessories).

### **1.6** Site Grounding and Lightning Protection



Proper site grounding and lightning protection are vitally important considerations. Failure to provide proper lightning protection may result in permanent damage to the radio equipment.

One of the most important considerations when designing a communications site is the ground and lightning protection system. While proper grounding techniques and lightning protection are closely related, the general category of site grounding may be divided into the following section.

#### 1.6.1 Electrical Ground

Ground wires carrying electrical current from circuitry or equipment at the site is included in the category of electrical ground. Examples include the AC or DC electrical power used to source equipment located at the site, and wires or cables connected to alarms or sensors located at the site.

#### 1.6.2 RF Ground

This type of ground is related to the bypassing of unwanted radio frequency energy to earth ground. An example of RF grounding is the use of shielding to prevent or at least minimize the leakage of unwanted RF energy from communications equipment and cables.

#### 1.6.3 Lightning Ground

Providing adequate lightning protection is critical to a safe reliable communications site. RF transmission cables, and AC and DC power lines must all be protected to prevent lightning energy from entering the site.

Comprehensive coverage of site grounding techniques and lightning protection is not within the scope of this instruction manual, but there are several excellent industry sources for rules and guidelines on grounding and lightning protection at communications sites.

NOTE: Motorola recommends the following reference source:	
Motorola Quality Standards Fixed Network Equipment	
Installation Manual R56	6881089E50

#### 1.6.4 Equipment Grounding

The repeater is equipped with a ground screw located on the rear of the repeater power supply module. This screw is used to connect the repeater to the site grounding. All antenna cables, and AC and DC power cabling, should be properly grounded and lightning protected by following the rules and guidelines provided in the above reference. Failure to provide proper lightning protection may result in permanent damage to the radio equipment.

# **Chapter 2** Mechanical Installation

This section describes the procedures to unpack and mechanically install the MOTOTRBO Repeater. A variety of mounting methods are possible depending on which type of cabinet or rack (if any) has been selected to house the repeater(s).



Be sure to observe proper electrostatic discharge precautions if modules must be removed from the repeater.

# 2.1 Unpacking Equipment

The following items are packed together in the box:

- MOTOTRBO Repeater
- AC Line Cord
- MOTOTRBO Repeater Installation Guide
- Product Safety and RF Exposure Booklet

Inspect the equipment for damage immediately after unpacking, and make a report of the extent of any damage to the transportation company and to Motorola.

### 2.2 Transferring Equipment from Shipping Container to Rack or Cabinet

The repeater is shipped in a box. Upon delivery, the equipment must be removed from the container and transferred to a rack or cabinet.

- **NOTE:** Customer-supplied cabinets and racks must have mounting rail and hole spacing compatible with EIA Universal 48.3 cm (19 inches) specifications. Cabinets must provide adequate ventilation (see "Environmental Conditions at Intended Installation Site" on page 1-1) and must meet the following minimum criteria:
  - 41.3 cm (16.25 inches) deep
  - 48.3 cm (19 inches) wide
  - 13.4 cm (5.25 inches) high
  - Two mounting rails 5 cm (2 inches) from the front of the cabinet with front mounting holes 5.7 cm (2.25 inches) apart (center to center).

Contact Motorola Technical Support for specific question(s) regarding mounting equipment in customer-supplied cabinets.

# **Chapter 3** Indicators and Connectors

# 3.1 Front Panel



#### 3.1.1 LED Indicator Descriptions

LED	Status	Description
	Solid GREEN	Repeater powered by AC.
Power	Solid RED	Repeater powered by backup battery.
	Off	Repeater powered off.
	Solid RED	Repeater function disabled.
Repeater Disabled	Blinking RED	Repeater in self-test mode.
	Off	Repeater in normal operational mode.
Digital Solid BLUE Repeater in Digital Mode.		Repeater in Digital Mode.
Analog Solid YELLOW Repeater in Analog Mode.		Repeater in Analog Mode.
Tx-A	Solid GREEN	Repeater transmitting (Analog).
12-4	Solid GREEN	Repeater transmitting on Slot A (Digital).
Rx-A	Solid YELLOW	Repeater receiving (Analog).
KX-A	Solid YELLOW	Repeater receiving on Slot A (Digital).
Tx-B Solid GREEN Repeater transmitting on Slot B (Digital).		Repeater transmitting on Slot B (Digital).
Rx-B Solid YELLOW Repeater receiving on Slot B (Digital).		Repeater receiving on Slot B (Digital).

**NOTE:** When repeater is in Dynamic Mixed Mode, both Digital and Analog LEDs are used to indicate the dynamic status of the repeater. When repeater is idle, Digital LED status is solid BLUE and Analog LED status is solid YELLOW. During Analog operation, Analog LED status is solid YELLOW and Digital LED status is OFF. During digital operation, Digital LED status is solid BLUE and Analog LED status is OFF.

# 3.2 Rear Panel



### 3.2.1 Rear Panel Part

No	Item	Description
1	Rx Connector	BNC (Female).
2	Power Supply On/Off Switch	Turns on or off the power to the repeater from AC input.
3	Battery Backup Connector (DC Input)	Backup battery supplies backup power to the repeater. The battery is an optional accessory. The repeater will trickle charge battery, but an external charger is recommended to equalize battery after a prolonged use. Auto switching from AC to battery with loss of AC power is a function of the standard repeater power supply. Supply will automatically switch back to AC operation upon the return of AC power. The front panel power LED switches from green to red when on battery power.
4	Power Supply Fan	Runs continuously to cool the repeater.
6	Main Power Supply Connector (AC Input)	100 – 240 Volts.
6	Rear Accessory Connector	Programming cable plugs in here.
7	Ethernet Connector	10-Base-T/100-Base-Tx (RJ45).
8	Main Fan	Variable speed. Speeds up with extended use of the repeater.
9	Tx Connector	Type-N (Female).
10	Ground Screw	Must be connected to System Ground.

#### 3.2.2 Rear Accessory Connector

The rear accessory connector is located above the ethernet connector. Most of the Motorolaapproved accessories are supplied with female terminals crimped to a 20-gauge wire specifically designed to fit the housing of the rear accessory connector.

Insert the female terminal into the accessory connector housing in the appropriate locations. The accessory connector housing is provided together with the accessory. Connect the accessory connector housing to the rear accessory connector on the back of the repeater. Do not use other generic terminals in the housing. Generic terminals can cause electrical intermittences and may cause damage to the housing.

#### 3.2.3 Ethernet Connector

The Ethernet connector supports both 10-Base T and 100-Base-Tx connections. There are two integrated LEDs (only supported on XPR 8380 and XPR 8400) in the connector:

Status	Description	
Green LED	Indicates 100 Mbits speed when lit, and 10 Mbits speed when OFF.	
Yellow LED	Indicates a valid link when lit solid, and transmit/receive activity when blinking.	



Table 3-1	Rear Accessory Connector Pin Functions
14010 0 1	

Pin No.	Pin Name	Pin Function	Pin No.	Pin Name	Pin Function
1	D+	USB + (Data)	14	Rx Audio	Receive Live Audio <sup>2</sup>
2	D -	USB - (Data)	15	AUX Audio 2	PUBLIC Address 2
3	VBUS	USB Power (5V from USB accessory/cable)	16	GND	Ground
4	USB/MAP_ID GND	USB/MAP_ID Ground	17	GP5-1 (PTT)	5V Level GPIO, PTT Input <sup>1</sup>
5	MAP_ID_2	Accessory Identifier	18	GND	Ground
6	MAP_ID_1	Accessory Identifier	19	GP5-2 (Monitor)	5V Level GPIO, Monitor Input <sup>3</sup>
7	SW B+	Switched Battery Voltage	20	GP5-6	5V Level GPIO
8	PWRGND	Ground	21	GP5-3	5V Level GPIO, Channel Activity Function
9	SPKR-	Speaker - (3.2 ohm minimum impedance)	22	GP5-7	5V Level GPIO
10	SPKR+	Speaker + (3.2 ohm minimum impedance)	23	EMERGENCY	Emergency Switch Input
11	Tx Audio	Rear External Microphone Input <sup>4</sup>	24	GP5-8	No connection
12	Audio GND	Audio Ground	25	IGN SENSE	No connection
13	AUX Audio 1	PUBLIC Address 1	26	VIP-1	12V Tolerant, 5V GPIO, External alarm

<sup>1</sup> Pulling this line to ground activates the PTT function, thus activating the AUX\_MIC input.

<sup>2</sup> Fixed level (independent of volume level) received audio signal, including alert tones. Flat or de-emphasis are programmed by CPS. Output voltage is approximately 330 mVrms for 1 kHz of deviation.

<sup>3</sup> This input is used to detect when a rear microphone accessory is taken off-hook.

<sup>4</sup> This microphone signal is independent of the microphone signal on the front microphone connector. The nominal input level is 80 mVrms for 60% deviation. The DC impedance is 660 ohms and the AC impedance is 560 ohms.

# **Chapter 4 Electrical Connections**

After the MOTOTRBO Repeater has been mechanically installed, electrical connections must be made. This involves making the following connections:

- · AC power cord, and
- antenna coaxial cables

Figure 4-1 shows the position of the various connectors and connections on the rear panel of the repeater.



Figure 4-1 Locations of Connectors on the Rear Panel of the Repeater

# 4.1 Power Supply Connections

#### 4.1.1 AC Input Power Connection



NOTE: The AC source must be installed near the equipment and must be easily accessible.

Each repeater ships with a 2.438 m (8 feet) 3-conductor line cord that connects the repeater to a 110/120/220/240  $V_{AC}$  source. Figure 4-1 shows the location where the AC line cord connects to the repeater. Insert the 3-prong plug into a 110/120/220/240  $V_{AC}$  grounded outlet.

If an alternate line cord is required, obtain a suitable line cord, with fittings approved by the safety testing agency in the end-use country, from a certified electrical parts supplier.

#### 4.1.2 Ground Connection

The repeater is equipped with a ground screw located on the rear of the repeater. Connect the site ground cable to the ground screw.



The repeater should only be connected to a battery supply that is in accordance with the applicable electrical codes for the end use country; for example, the National Electrical Code ANSI/NFPA No. 70 in the U.S.

#### 4.1.3 Battery Backup Connection

Caution

The MOTOTRBO Repeater offers the capability of connecting to battery backup power in the event of an AC power failure.

The battery backup system is connected to the repeater through the DC connector mounted at the rear of the repeater (see Figure 4-2).

The repeater power supply will trickle charge the backup battery. If the battery is significantly discharged, it is recommended that an external charger be used to charge the battery.



The repeater is to be connected to a battery charger that is in accordance with the applicable electrical codes for the end use country; for example, the National Electrical Code ANSI/NFPA No.70 in the U.S.



Unplug the battery from the repeater when charging the battery with an external charger.

**NOTE:** If the battery voltage dips below 7.5 V, intermittent operation may occur. For further details, refer to the Detailed Service Manual.



Figure 4-2 Making Connections to a Backup Battery

### 4.2 **RF Antenna Connections**

The transmit and receive antenna RF connection are made using two separate connectors. Coaxial cables from the receive and transmit antenna must be connected to the Type-N (Tx) and BNC (Rx) connectors. The position of these connectors is shown in Figure 4-1. For repeater use, the antennas need adequate isolation between them, or if one antenna is used, the duplexer needs to have adequate isolation between the Tx and Rx ports. The isolation requirements are unique to each band and are shown in the table below:

Frequency Band	Bandwidth	Isolation
UHF 1	403 – 470 MHz	75 dB
UHF 2	450 – 512 MHz	85 dB
VHF	136 – 174 MHz	85 dB
800	806 – 870 MHz	85 dB
800/900	806 – 941 MHz	85 dB
XPR 8400 32 MB	806 – 941 MHz	85 dB

If the duplexer isolation is not adequate, a preselector may also be used. See "Accessories" on page 6-1 for a list of available duplexers and preselectors.



The repeater can key up at any time due to input from a subscriber unit or a CW ID. Please ensure that all power is switched off before disconnecting the transmit antenna.

#### 4.2.1 Duplexer Selection

The selection of a duplexer is critical to system performance. The use of a notch (band reject) duplexer is possible in some systems that are not located at high RF density sites. See "Accessories" on page 6-1 for a list of available duplexers. The duplexer must be able to handle at least 50 W continuously. For the best system performance, the insertion loss should be less than 2 dB. If the repeater is used in higher RF density sites, the use of a pass-notch duplexer is recommended.

#### 4.2.2 Antenna Selection

The selection of the antenna is critical to system performance. The selected antenna must be 50 ohm impedance and capable of at least 50 watts. Gain antennas may be used to increase system coverage. Please take note of licensing restrictions when selecting gain antennas. Some services or regions may have antenna gain or system ERP limitations.

The antenna must be connected to the duplexer with a high grade 50 ohm transmission line (hardline). The line must have connectors to match the connectors on the duplexer and antenna. For proper antenna installation, please also consult the Motorola Quality Standards Fixed Network Equipment Installation Manual R56 (6881089E50).



It is important that all antenna cables are grounded at the point they enter the building.



The antenna design is the customer's responsibility. All aspects of the antenna design must comply with the relevant local regulations.

## 4.3 Frequency Stability

The 800/900 MHz repeaters are equipped with a high-stability, 0.1 ppm OCXO (oven controlled crystal oscillator). This oscillator requires approximately 10 minutes of warm-up time (worst case scenario) to meet the frequency stability requirements of the 900 MHz band.

# **Chapter 5 Post-Installation Checklist**

After the MOTOTRBO Repeater has been mechanically installed and all electrical connections have been made, power may now be applied and the repeater checked for proper operation.

## 5.1 Applying Power

Before applying power to the repeater, make sure all boards are securely seated in the appropriate connectors on the backplane and that all RF cables are securely connected.

Turn ON the circuit breaker controlling the AC outlet that is supplying power to the repeater Power Supply Module.

### 5.2 Verifying Proper Operation

Operation of the repeater can be verified by:

- · observing the state of the 8 LEDs located on the front panel, and
- exercising radio operation.



Some repeater components can become extremely hot during operation. Turn off all power to the repeater and wait until sufficiently cool before touching the repeater.

#### 5.2.1 Front Panel LEDs

After turning ON the repeater power (or after a repeater reset), the 8 LEDs on the repeater front panel:

- · Light for about one second to indicate that they are functional, then
- · Go off for one second, then
- Indicate the operational status of the repeater.

### 5.3 Archiving

#### 5.3.1 Copying the Repeater Codeplug Data to a Computer

Backup the repeater's codeplug data by using the Customer Programming Software (CPS) on a computer.

# Chapter 6 Accessories

# Antennas

DSTRBO800ANTSC420	7.5 dBd Gain Antenna, 806 – 869 MHz
DSTRBO900ANTSC420	7.5 dBd Gain Antenna, 896 – 941 MHz
RDD4527_	VHF 3.0 dB Gain Antenna, 150 – 158 MHz
RDE4554_	3.8 dB Gain Omni Antenna, 488 – 512 MHz
RDE4555_	3.8 dB Gain Omni Antenna, 470 – 488 MHz
RDE4556_	3.8 dB Gain Omni Antenna, 450 – 470 MHz
RDE4557_	3.8 dB Gain Omni Antenna, 403 – 420 MHz

# Cables

PMKN4010_	Mobile and Repeater Rear Programming Cable
PMKN4016_	Mobile and Repeater Rear Accessory Programming and Test Cable
PMKN4018_	Mobile and Repeater Rear Accessory Connector Universal Cable
RKN4152_	Battery Backup Cable

# **Miscellaneous Accessories**

DSTRBO350WDUPLXR	Duplexer, 806 – 941 MHz
DSTRBO650WPRESEL	Preselector, 806 – 960 MHz
HFD8188_	VHF Duplexer, 144 – 155 MHz
HFD8189_	VHF Duplexer, 155 – 162 MHz
HFD8190_	VHF Duplexer, 162 – 174 MHz
HFD8461_	VHF Preselector, 144 – 160 MHz
HFD8462_	VHF Preselector, 160 – 174 MHz
HFE8400_	Untuned Duplexer, 406 – 450 MHz
HFE8401_	Untuned Duplexer, 470 – 512 MHz
HFE8454_	Untuned Duplexer, 490 – 527 MHz
HFE8459_	UHF Preselector, 440 – 474 MHz
HFE8460_	UHF Preselector, 474 – 527 MHz
HFF4003_	Circulator, 810 – 960 MHz
PMLE4476_	Wall Mount Kit for MOTOTRBO Repeater
RFE4000_	Untuned Duplexer, 450 – 470 MHz
PMLE4548_	Rack Mount for single Duplexer and single Preselector
RRX4032_	Tower Mounting Hardware for RRX4038_
RRX4038_	RF Surge Suppressor

# Appendix A Replacement Parts Ordering

# A.1 Basic Ordering Information

When ordering replacement parts or equipment information, the complete identification number should be included. This applies to all components, kits, and chassis. If the component part number is not known, the order should include the number of the chassis or kit of which it is a part, and sufficient description of the desired component to identify it. The XPR 8300/XPR 8380 Repeater Basic Service Manual (Motorola publication part number 6816810H01) includes complete parts lists and parts numbers.

#### A.2 Motorola Online

Motorola Online users can access our online catalog at

http://www.motorola.com/businessonline

To register for online access, please call 1-800-422-4210 (for U.S. and Canada Service Centers only). International customers can obtain assistance at http://www.motorola.com/businessonline

## A.3 Mail Orders

Mail orders are only accepted by the U.S. Federal Government Markets Division (USFGMD):

Motorola Inc. 7031 Columbia Gateway Drive 3rd Floor - Order Processing Columbia, MD 21046 U.S.A.

## A.4 Telephone Orders

Radio Products and Solutions Organization\* (United States and Canada) 7:00 AM to 7:00 PM (Central Standard Time) Monday through Friday (Chicago, U.S.A.) 1-800-422-4210 1-847-538-8023 (United States and Canada)

U.S. Federal Government Markets Division (USFGMD) 1-877-873-4668 8:30 AM to 5:00 PM (Eastern Standard Time)

### A.5 Fax Orders

Radio Products and Solutions Organization\* (United States and Canada) 1-800-622-6210 1-847-576-3023 (International)

USFGMD (Federal Government Orders) 1-800-526-8641 (For Parts and Equipment Purchase Orders)

### A.6 Parts Identification

Radio Products and Solutions Organization\* (United States and Canada) 1-800-422-4210

# A.7 Product Customer Service

Radio Products and Solutions Organization (United States and Canada) 1-800-927-2744

\* The Radio Products and Solutions Organization (RPSO) was formerly known as the Radio Products Services Division (RPSD) and/or the Accessories and Aftermarket Division (AAD).

# Appendix B Motorola Service Centers

### **B.1** Servicing Information

If a unit requires further complete testing, knowledge and/or details of component level troubleshooting or service than is customarily performed at the basic level, please send the radio to a Motorola Service Center as listed below.

#### **B.2** Motorola Service Center

45D Butterfield Trail El Paso, TX 79906 Tel: 1-800-227-6772

### **B.3** Motorola Federal Technical Center

4395 Nicole Drive Lanham, MD 20706 Tel: 1-800-969-6680 Fax: 1-800-784-4133

### **B.4 Motorola Canadian Technical Logistics Center**

Motorola Canada Ltd. 8133 Warden Avenue Markham, Ontario, L6G 1B3 Tel: 1-800-543-3222 Fax: 1-888-331-9872 or 1-905-948-5970



Motorola, Inc. 1301 E. Algonquin Rd. Schaumburg, IL 60196-1078, U.S.A.

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